

What sorts of issues can be resolved through mediation?

| Landlord-Tenant Issues | Possible Solutions |
|-----------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Eviction/ Late Bills | <ul style="list-style-type: none"> • Correction to lease violation(s) • Payment plans developed • Voluntary lease termination • Agreement to terminate legal action |
| Security Deposit | <ul style="list-style-type: none"> • Damages, bills, invoices reviewed • \$\$ settlement • Payment plan adopted |
| Roommate Disputes | <ul style="list-style-type: none"> • Roommate Agreements created, outlining chores, bills, behavior • Lease termination and/or buy-outs • Subletting arrangements • Apologies exchanged |
| Neighborhood Nuisance/ Rental Problems | <ul style="list-style-type: none"> • Explanation of impacts various nuisance behaviors have on individuals and families • Landlord assesses fines and/or eviction • Apologies • Agreement to abide by City codes and neighborhood standards • Exchange of contact information • Any of the above-mentioned neighborhood solutions |
| Property Maintenance | <ul style="list-style-type: none"> • Agreement about baseline maintenance and appearance standards • Compliance with City Codes • Determine who is responsible for what • Mitigation plan and repair schedule developed • Assistance resources identified |